

Rules and services

The visit to the Provincial Fire-fighters Museum should be a rewarding experience so it is necessary to keep in mind the following considerations:

Rules during the visit

- The MuBoma does not allow the introduction into the Museum of bags, rucksack or packages of scholar groups. For this reason, they can use the free cloakroom service.
- You cannot eat or drink inside the Museum.
- Smoking is not allowed inside or outside, when there are children nearby.
- The MuBoma does not have a payment terminal so tickets can only be paid in cash.
- For security reasons, all items that can be considered dangerous, due to their size or shape, must be deposited in the cloakroom.
- It is important that all the exhibited pieces can be enjoyed by as many visitors as possible. For conservation reasons they should not be touched because they are historical pieces.
- Visits in group: A group is considered from 15 visitors. It is compulsory, at least, 1 companion each 20 people who will be responsible for the group during the entire visit. In order to achieve an adequate climate for the visiting groups, the Museum will reserve the right to suspend the visit to those groups that are not properly accompanied or whose behavior in its facilities is not convenient.
- If the group of visitors exceeds 60 people, they must access subdivided, unless otherwise specified by the museum organization.

Services

Accessibility

- The Museum has a lift, ramps, platforms and specially adapted bathrooms for the use of people with disabilities.
- The Museum has available for visitors who request a free wheelchair to facilitate the tour.
- Vehicles of people with disabilities can access to the door of the Museum, upon request 48 hours before the visit, on the phone 965544418 or by sending an email to visitas@muboma.com.

Cloakroom

- The Museum has a free cloakroom service.
- The Museum will not be responsible for the deterioration or damage that fragile objects contained in bags and luggage can be suffered.

Others

- The MuBoma has a baby changing table (foldable and transportable) located in the bathrooms on the ground floor, next to reception.
- The museum does not have a cafeteria service inside.
- The MuBoma has an enabled parking area, whose side entrance is indicated by sign posts. This parking will be exclusively for MuBoma visitors and can only be used during the museum's opening hours. The Museum will not be responsible for the deterioration or damage that vehicles may suffer.
- In case of doubt, always ask the MuBoma staff if you need it. They will be pleased to assist you.